

professional

Point-of-Rental™ Systems Dispatch Center module allows rental stores to schedule pickups and deliveries as “trips” assigned to specific delivery trucks. Each truck-trip combo can have multiple stops routed with turn-by-turn round-trip directions and maps. It interfaces with Point-of-Rental’s Enterprise software, listing each day’s delivery/pickup contracts for one or all stores.

Overview maps provide dispatchers the ability to group contracts geographically. Users can add rental contracts to a trip with just a click of the mouse. Maps are displayed using Microsoft’s MapPoint® and can be imported into compatible devices.

Dispatchers can assign drivers and crew, track fuel costs, and define time parameters for each stop.

Intuitive Route Scheduling

Dispatch Center displays destinations on a map. Dispatchers can re-sequence their stop positions, schedule arrival times and loading / unloading duration. A welcome side-effect of this feature is the ability to start with your group of unscheduled contracts, view them in a map, determine which contracts make a good route, then remove the exceptions, assign a truck, name the trip, and save the route. All of the assignments are made while viewing a single screen.

Controlled Route Access

Dispatch Center allows dispatchers to “lock” routes so they cannot be edited. A password is required to edit a “locked” route. Routes can be Planned, Routed, Confirmed, In-Transit, Finished, and Archived. Planned means a truck/trip has been assigned, but the route is open to changes. Routed means that the route is set and locked from edits. Confirmed, In-Transit, and Finished are available for the dispatcher to select as applicable. Finished means that all deliveries were sent-out and all pickups were closed.

Counter System Integration

Dispatch Center is able to directly access contracts. Depending on your employee’s security profile, they can inquire, send-out, modify or close any contract by right-clicking and choosing a Counter System action. This will bring up the contract in Counter System for further processing.

Reports

In addition to the maps and turn-by-turn directions, Dispatch Center includes reports to help prepare loads and ensure all items are picked up. Using Crystal Reports any report can be customized or new reports can be designed.

Features

- Intuitive Scheduling
- Controlled Route Access
- Counter System Integration
- Drag and Drop Interface
- Truck Overview Maps
- Trip Specific Maps
- Date Range Maps
- Customizable Screens
- Customizable Security
- Alias Address Database
- Multi-Store Routing
- Assign Drivers and Crew to Routes
- Track Fuel Costs and Mileage
- Accurately Schedule Delivery/Pickup Times
- Warns About Overweight Loads
- Route Service Calls
- Export to GPX Format